

Account Name: Sacred Heart School

WB ID#: 19498925

COMCAST BUSINESS CLASS INTERNET CONFIGURATION DETAILS

Equipment Selection	DOCSIS 3.1 Device
Transfer Existing Comcast.net Email	No
Number of Static IP's*	5

*If 5 or 13 Static IP's are requested a static IP justification form is required

COMCAST BUSINESS CLASS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type
Outlet 1 - Primary		
Outlet 2 - Additional		
Outlet 3 - Additional		
Outlet 4 - Additional		
Outlet 5 - Additional		
Outlet 6 - Additional		
Outlet 7 - Additional		
Outlet 8 - Additional		

Additional Comments:

Outlet Details for Outlets 9 & Up	Quantity
TV Adapter (DTA)	
TV Box + Remote (STB)	

COMCAST BUSINESS VOICEEDGE SELECT CONFIGURATION DETAILS

[illegible]

COMCAST BUSINESS CLASS VOICE CONFIGURATION DETAILS

[illegible]

Toll Free #	Calling Origination Area	Associated TN

Directory Listing and Yellow Page Details

Directory Listing	
Directory Listing Phone Number	
Directory Listing Display Name	
PLA Display Name	
DA/DL Header Text Information	
DA/DL Header Code Information	
Standard Industry Code Information	

Customer Equipment

Phone System Type (Key System, PBX, Other)
Phone System Manufacturer
Fax Machine Manufacturer
Alarm System Vendor
Point of Sale Device
Telco Closet Location

Hunt Group Configuration Details

Hunt Group Features Requested (Yes, No)
Hunt Group 1 Configuration Type
Hunt Group 1 Pilot Number
Hunt Group 2 Configuration Type
Hunt Group 2 Pilot Number

Additional Voice Details

Caller ID	
Caller ID Display Name (max 15 characters)	
Call Blocking	
Auto-Attendant	

RCF Configuration Details

[illegible]

COMCAST
BUSINESS

BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: Sacred Heart School

WB ID#: 19498925

CUSTOMER BILLING INFORMATION

Billing Account Name Sacred Heart School
 Billing Name (3rd Party Accounts) _____
 Address 1 505 M ST.
 Address 2 _____
 Billing Contact Name Peggy Perez
 Tax Exempt? No
*If yes, please provide and attach tax exemption certificate.

City Patterson
 State California
 ZIP Code 95363
 Billing Contact Email principal@shs-patterson.org
 Billing Contact Bus. Phone (209) 531-7786
 Billing Fax Number _____

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. To complete a Voice order, Customer must execute a Comcast Letter of Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

4. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

5. Comcast Business SmartOffice: By signing below, Customer agrees and accepts the SmartOffice Services Addendum found at <http://business.comcast.com/terms-conditions/index.aspx>.

Comcast Business SmartOffice Licenses:

AL: 001785, 001789 Complaints may be directed to the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116, (334) 264-9388; AR: 2536 Regulated by the Department of Arkansas State Police, 1 State Police Plaza Drive Little Rock, Arkansas 72209, (501) 618-8600; AZ: ROC 307346, BTR 18286-0; CA: CSLB 1028256, ACO 7677 Licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: ELC 0189754-C5, ELC 0202487-C5; DE: SSPS 13-225; FL: EF0006279; GA: LVU406354; IL: PACA 127-001555; LA: F2257; MD: 107-1937; ME: LM50017039; MI: 3601206519; MN: TS674413; MS: 15030170; NC: 1937-CSA; NJ: Burglar Alarm Business Lic. # 34BF00052000; NM: 379095; NY: licensed by the N.Y.S. Department of State 12000317423; OR: CCB 199939; SC: BAC-13662; TN: ACL 2006, ACL 2002; TX: B18966 Licensed by the Texas Department of Public Safety Private Security Board, P.O. Box 4087, Austin, TX 78773, (512) 424-7293; UT: 8788186-6501; VA: 2705151177, DCJS 11-15181; VT: ES-02368; WA: COMCABS846NU; WASHINGTON, DC: ECS 904217, BBL 602517000001; WV: WV051524, Valid 10/2/17. See www.business.comcast.com/smartoffice for current list.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

7. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS DIGITAL VOICE SERVICE, CUSTOMER, BY SIGNING BELOW, ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE FOLLOWING 911 NOTICE:

911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using the Voice Service, Comcast must have the correct service address for each telephone number used by the Company. If the Voice Service or any Voice Service device is moved to a different location without Company providing an updated service address, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or the Voice Service (including 911) may fail altogether. Customer's use of a telephone number not associated with its geographic location may also increase these risks.

- The Voice Service uses electrical power in the Company's premises. If there is an electrical power outage, 911 calling may be interrupted if a battery back-up is not installed in the voice modem, fails, or is exhausted.

- Calls using the Voice Service, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, a broadband connection failure, or another technical problem.

- Customer should call Comcast at 1-888-824-8104 if it has any questions or needs to update a service address in the 911 system. Delays in updating the service address may also impact 911.

- BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES THAT IT HAS READ AND UNDERSTANDS THE FOREGOING 911 NOTICE AND THE 911 LIMITATIONS OF THE VOICE SERVICE.

CUSTOMER SIGNATURE

By signing below, customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <http://www.comcast.com/business/legal>.

Signature: Heidi KuligaPrint: Heidi KuligaTitle: PrincipalDate: 5-29-18

FOR COMCAST USE ONLY

Alex Geronimo

Sales Representative: _____

Sales Representative Code: _____

Sales Manager/Director: _____

Sales Manager/Director Approval: _____

Division: WestLead ID: 19498925Contract Generation Date: 5/11/2018

DocuSigned by:

Daniel J Carr
 C6E1BFD4851C41B...
 Daniel J Carr

Vice President
 6/15/2018

COMCAST
BUSINESS**BUSINESS CLASS SERVICE ORDER AGREEMENT**Account Name: Sacred Heart SchoolWB ID#: 19498925**Comcast Company Address Information**Arizona8251 N Cortaro Road
Tucson, AZ 85743California3011 Comcast Place
Livermore, CA 94551Colorado183 Inverness Drive West
Englewood, CO 80112Colorado8000 E. Iliff Avenue
Denver, CO 80231Connecticut222 New Park Drive
Berlin, CT 06037Georgia2925 Courtyard Drive
Norcross, GA 30071Illinois1500 McConnor Parkway
Schaumburg, IL 60173Michigan41112 Concept Drive
Plymouth, MI 48170Minnesota10 River Park Plaza
St. Paul, MN 55107New Mexico4611 Montbel Place
Albuquerque, NM 87107New York21 Old RT 6
Carmel, NY 10512Oregon9605 SW Nimbus Avenue
Beaverton, OR 97008Pennsylvania1701 JFK Boulevard
Philadelphia, PA 19103Tennessee2030 E. Polymer Drive
Chattanooga, TN 37421Tennessee660 Mainstream Drive
Nashville, TN 37228Texas8590 West Tidwell Road
Houston, TX 77040Virginia5401 Staples Mill Road
Richmond, VA 23228Washington15815 25th Avenue
Lynnwood, WA 98087

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IP Justification Form

Comcast conforms to the North American IP Registry (ARIN) policies regarding IP address allocation. As part of its standard service, Comcast will assign up to eight IP addresses for customer use on their local area network (LAN). Customers can use this form for initial assignments and additional augments. Comcast requires a written justification form for any IP address blocks requested so that we can demonstrate to ARIN that IP addresses allocated to Comcast, or any underlying providers, are being used efficiently.

Per ARIN guidelines (<http://www.arin.net/intro.html>), organizations will be assigned address space based on immediate utilization plus three month and six month projected utilization. Organizations must exhibit a high confidence level in their three month and six month utilization rate and supply documentation to justify the level of confidence.

If you have any questions about the IP assignment policy or process, please refer to ARIN's IP Address Assignment Policy and Procedures, and RFC 2050 that can found at <ftp://www.arin.net/rfc/rfc2050.txt>.

Please complete the following form and submit it to your Comcast sales representative.

Customer Site

Location Name	Sacred Heart School	1
Street	505 M ST.	2a
Rm/Ste/FI		2b
City/St/Zip	Patterson, California 95363	2c
Phone #	2095317786	2d

Technical Contact

Name	Mike Dunn / Adtech	3a
Title	IT support	3b
Phone #	209-541-1111	3c
E-mail	mdunn@Adtech-it.com	3d

4. Domain Name: _____ Note: If more than one domain, use first domain registered.

5. Do you have previously assigned addresses from Comcast?: ☐ Yes ☒ No
5d. If yes, what addresses were assigned? _____

6. Number of IP addresses requested/needed within 6 months: _____ Note: If your organization already has IP space assigned, you must utilize 80% before applying for more IP space.

7. Use the following Network Table to describe your IP assignments within the next six months. **THIS IS REQUIRED.**

IP Number	IP Address (If known)	Below, provide a description of use for each IP requested
1	Server	
2	Server	
3	Server	
4	Server	
5	Server	
6		
7		
8		
9		
10		
11		
12		
13		

I verify that I am authorized to represent the organization below and that the above information is true and correct. I understand that Internet Protocol Version 4 address space is limited and that users of the Internet are responsible for conserving address space and ensuring that space is utilized efficiently.

Print Name	Stephanie Keller	Title	Project Manager
Organization	Salesal Huset	Phone # (day)	209-892-9320 x1005
Email	shdevelopment@ymail.com	Fax	209-892-2102